Bureau of Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED		
		NVN3741AGC		A. BUILDING B. WING	·	08/2	0/2008	
NAME OF DE	AOVIDED OD OLIDDLIED	NVN3741AGC	STREET AND	DESS CITY STA	TE ZIR CODE		0/2008	
				EET ADDRESS, CITY, STATE, ZIP CODE				
TOUCH O	CH OF CLASS CARE HOME 935 MANZANITA LANE RENO, NV 89509							
(X4) ID PREFIX TAG	EFIX (EACH DEFICIENCY MUST BE PRECEDED BY FU			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE	
Y 000	Initial Comments			Y 000				
	a result of an annual conducted in your factor completed on 8/20/08 survey was conducted 449.150, Powers of the The facility is licensed Facility for Group bed persons, four Categor residents. The censul was six. Six resident three employee files	B. This State Licensure of by the authority of NF the Health Division. If the Health Division.	ed I vey					
	discharged resident f The following deficier							
Y 106 SS=D	_	nnel File - 1st aid & CPF	₹	Y 106				
	information required	st include, in addition to pursuant to subsection og that the caregiver is perform first aid and						
	Based on record revi	ot met as evidenced by: ew on 7/31/08, the facil caregivers had current	ity					

If deficiencies are cited, an approved plan of correction must be returned within 10 days after receipt of this statement of deficiencies.

TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Bureau of Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY COMPLETED

A. BUILDING _______

NVN3741AGC B. WING _______

08/20/2008

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

TOUCH OF CLASS CARE HOME		935 MANZANITA LANE RENO, NV 89509		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FU REGULATORY OR LSC IDENTIFYING INFORMATI		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 106	Continued From page 1	Y 106		
	Employee #3 was hired on 5/15/06. The employee's first aid training expired in May o 2008.	f		
	Severity: 2 Scope: 1			
Y 207 SS=C	449.211(4)(b) Automatic Sprinklers-Annual Inspections	Y 207		
	NAC 449.211 4. An automatic sprinkler system that has been installed in a residential facility must be inspected: (b) Not less than once each calendar year by a person who is licensed to inspect such a system pursuant to the provisions of chapter 477 of NAC.			
	This Regulation is not met as evidenced by: Based on record review and interview from 7/31/08 through 8/20/08, the facility did not ensure its automatic fire sprinkler system wa inspected annually.			
	Findings include:			
	The inspection tag on the fire sprinkler riser showed the system had last been inspected 7/7//07, more than a year ago. The administ stated she believed the system had been tes within the last year and faxed a work authorization sheet to the bureau on 8/4/08, the date on the order was unclear. On 8/20/the fire inspection company provided documentation showing the system received annual inspection on 8/1/08, one day after the survey.	rator sted but 08, its		

PRINTED: 09/02/2008 FORM APPROVED Bureau of Licensure and Certification STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN3741AGC 08/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 MANZANITA LANE **TOUCH OF CLASS CARE HOME RENO. NV 89509** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 207 Y 207 Continued From page 2 Severity: 1 Scope: 3 449.2742(4) NRS 449.037 Y 876 Y 876 SS=D NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met. This Regulation is not met as evidenced by: NRS 449.037 Adoption of standards, qualifications and other regulations. 6. The Board shall adopt separate regulations regarding the assistance which may be given pursuant to NRS 453.375 and 454.213 to an ultimate user of controlled substances or dangerous drugs by employees of residential facilities for groups. The regulations must require at least the following conditions before such assistance may be given: (d) The prescribed medication is not administered by injection or intravenously. Based on record review and interview on 7/31/08, a facility employee was administering a

medication by injection to 1 of 6 residents.

Resident #5 was prescribed quarterly Vitamin B12 shots and Employee #1 reported she was giving the shots to the resident. Employee #1 was a Registered Nurse (RN) and had a current

Findings include:

Bureau of Licensure and Certification

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

NVN3741AGC

NVN3741AGC

STREET ADDRESS, CITY, STATE, ZIP CODE

935 MANZANITA LANE

PENO, NV, 90500

TOUCH OF CLASS CARE HOME		935 MANZANITA LANE RENO, NV 89509			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FU REGULATORY OR LSC IDENTIFYING INFORMAT		ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 876	Continued From page 3 Nevada license. The employee reported she believed an RN employed by the facility could give injectable medications to a resident. Severity: 2 Scope: 1		Y 876		
Y 878 SS=E	449.2742(6)(a)(1) Medication / Change order		Y 878		
	NAC 449.2742 6. Except as otherwise provided in this subsection, a medication prescribed by a physician must be administered as prescribe the physician. If a physician orders a chang the amount or times medication is to be administered to a resident: (a) The caregiver responsible for assisting in administration of the medication shall: (1) Comply with the order.	e in			
	This Regulation is not met as evidenced by: Based on record review and staff interview on 7/31/08, the facility did not ensure medications were administered as prescribed to 2 of 6 residents.				
	Findings include:				
	Resident #1: The resident was admitted on 2/5/08. On 2/4/08, the resident's physician ordered Ambien 5 mg, one tablet at bedtime needed (PRN) for sleep. The resident's curr medication bottle for Ambien reflected this P order. The July 2008 medication administra record (MAR) indicated the resident had record.	rent PRN Ition			

PRINTED: 09/02/2008 FORM APPROVED Bureau of Licensure and Certification STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN3741AGC 08/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 MANZANITA LANE **TOUCH OF CLASS CARE HOME RENO. NV 89509** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 878 Y 878 Continued From page 4 the medication nightly throughout July. The administrator, Employee #1, reported Resident #1 told her during her initial assessment on 2/5/08, that he had been taking the Ambien every night to help him sleep. The employee is a registered nurse and stated she talked to the resident's physician and received verbal approval to change the Ambien from a PRN to a nightly medication. No written order for the change could be found in the resident's file. The administrator stated the doctor changed the resident's Ambien order when he signed a medication review sheet she had written out for him on 2/7/08 that listed all the resident's medications, including the Ambien as a nightly medication. The Ambien was not written under the "Change Order" section of the form and the doctor did not acknowledge what was written on the form was a change to his original order. A change to the resident's Ambien prescription had also not been identified by the pharmacy for the last five months. Resident #3: Review of the resident's physician's orders revealed the resident was prescribed Ensure, a meal supplement, PRN if her meal intake was less than 50%. The resident's July 2008 MAR indicated she was receiving a can of Ensure two times a day. The administrator stated her staff was not tracking the resident's meal intake. She stated the family asked her to give the resident the Ensure two times a day instead of as the physician had ordered it.

Severity: 2 Scope: 2

NAC 449.2742

449.2742(9) Medication / Destruction

Y 885

SS=C

Y 885

Bureau of Licensure and Certification STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN3741AGC 08/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 MANZANITA LANE **TOUCH OF CLASS CARE HOME RENO. NV 89509** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) Y 885 Y 885 Continued From page 5 9. If the medication of a resident is discontinued. the expiration date of the medication of a resident has passed, or a resident who has been discharged from the facility does not claim the medication, an employee of a residential facility shall destroy the medication, by an acceptable method of destruction, in the presence of a witness and note the destruction of the medication in the record maintained pursuant to NAC 449.2744. Flushing contents of vials, bottles or other containers into a toilet shall be deemed to be an acceptable method of destruction of medication. This Regulation is not met as evidenced by: Based on observation and interview on 7/31/08, the facility did not destroy medications after a resident had been discharged. Findings include: At 9:15AM the facility refrigerator was inspected. The following medications were noted in a door compartment: a bottle of Tussin cough syrup, a bottle of Enexon Liquid, and a bottle of docusate sodium liquid. During an interview, the administrator stated all the medications found in the refrigerator were prescribed to a resident who had passed away five months prior to the date of the survey. Severity: 1 Scope: 3

YA908 449.2746(2)(a-f)PRN Medication Record

SS=A

YA908

Bureau of Licensure and Certification STATEMENT OF DEFICIENCIES (X3) DATE SURVEY (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN3741AGC 08/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 MANZANITA LANE **TOUCH OF CLASS CARE HOME RENO. NV 89509** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) YA908 Continued From page 6 YA908 NAC 449 2746 2. A caregiver who administers medication to a resident as needed shall record the following information concerning the administration of the medication: (a) The reason for the administration; (b) The date and time of the administration; (c) The dose administered: (d) The results of the administration of the medication; (e) The initials of the caregiver; and (f) Instructions for administering the medication to the resident that reflect each current order or prescription of the resident's physician. This Regulation is not met as evidenced by: Based on record review on 7/31/08, the facility did not properly document as needed (PRN) medications for 2 of 6 residents. Finding include: Resident #1 - Review of the July 2008 medication administration record (MAR) revealed that the resident had received Ambien 5mg, nightly during that month. Review of the physician's order revealed the Ambien was ordered PRN for sleep. The MAR did not contain documentation regarding the reason for the administration, the results of the administration, or the initials of the person administering the medication.

Bureau of Licensure and Certification STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING NVN3741AGC 08/20/2008 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 935 MANZANITA LANE **TOUCH OF CLASS CARE HOME RENO, NV 89509** SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) (X4) ID ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX **PREFIX** DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) YA908 Continued From page 7 YA908 Resident #2: Review of the resident's physician's orders revealed the resident was prescribed Ensure, a meal supplement, as needed if her meal intake was less than 50%. Review of the July 2008 MAR showed the resident was receiving Ensure twice a day. The MAR did not contain documentation regarding the reason for the supplement, the results of the supplement, or the initials of the person administering the supplement. Severity: 1 Scope: 2